

- Le Wang
- Fudan University Library



Collaboration
on
**Competitive
Intelligence Analysis**
@**FDU**

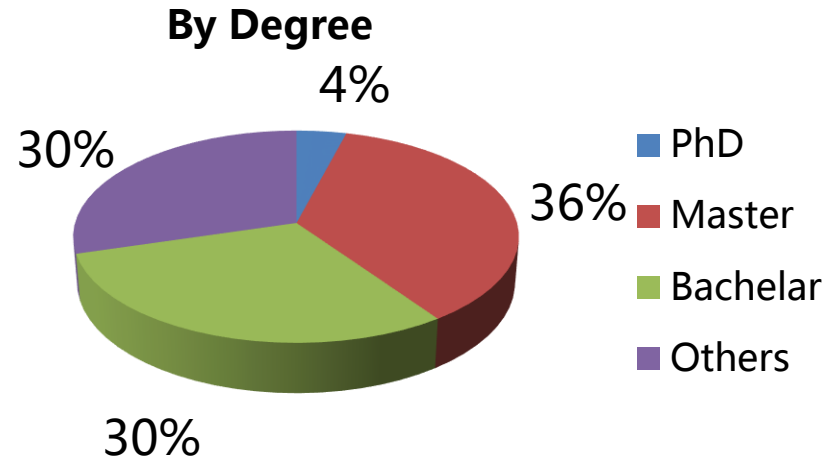
FDU Library at a glance

- Established in **1918**, Renamed in **1922**.
- **28,900** Students, **2,700** teaching and research staff
- **5** library buildings and **1** reading room for Chinese old books on **4** campus.
- Total floor space is **57,984** square meters.



FDU Library at a glance

- A collection with **5.1 million** items in total
- **200** staff members



Outline



WHY do we do?



WHOM do we do it for ?



WHAT can we do ?



WHAT have been done ?



HOW do we do ?



Conclusion

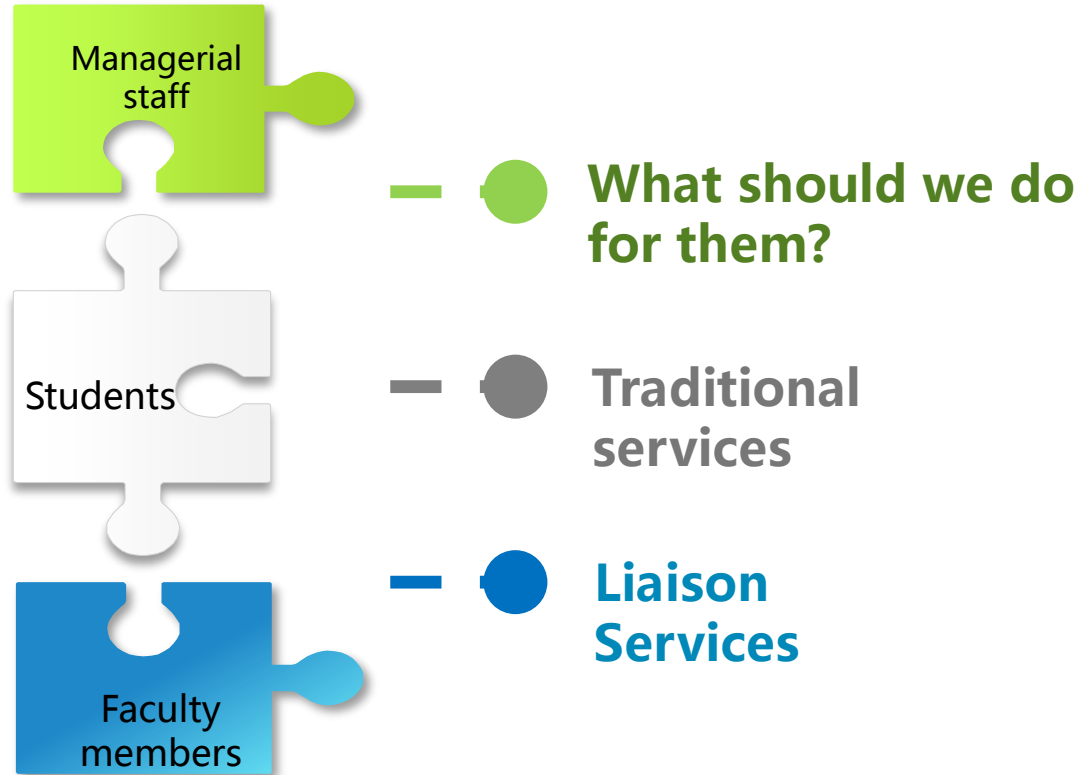
Competitive Intelligence (CI)

A broad definition of **competitive intelligence** is the action of defining, gathering, analyzing, and distributing intelligence about products, customers, competitors and any aspect of the environment needed to support executives and managers in making strategic decisions for an organization.

--from Wikipedea

**Q1: WHY should we do
competitive Intelligence analysis
for the university?**

Our stakeholders inside the university



Academic Competitive intelligence

Decision making support!

Academic CI demand

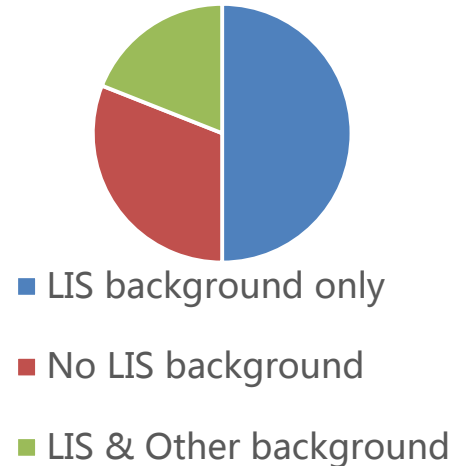
- Get the information about the peer institutions(**competitors**)
- Get the facts of higher education environment(**competitive environment**)
- Keep abreast of the discipline developments
- Make discipline **strategy**
- Make budget decision

Library's need

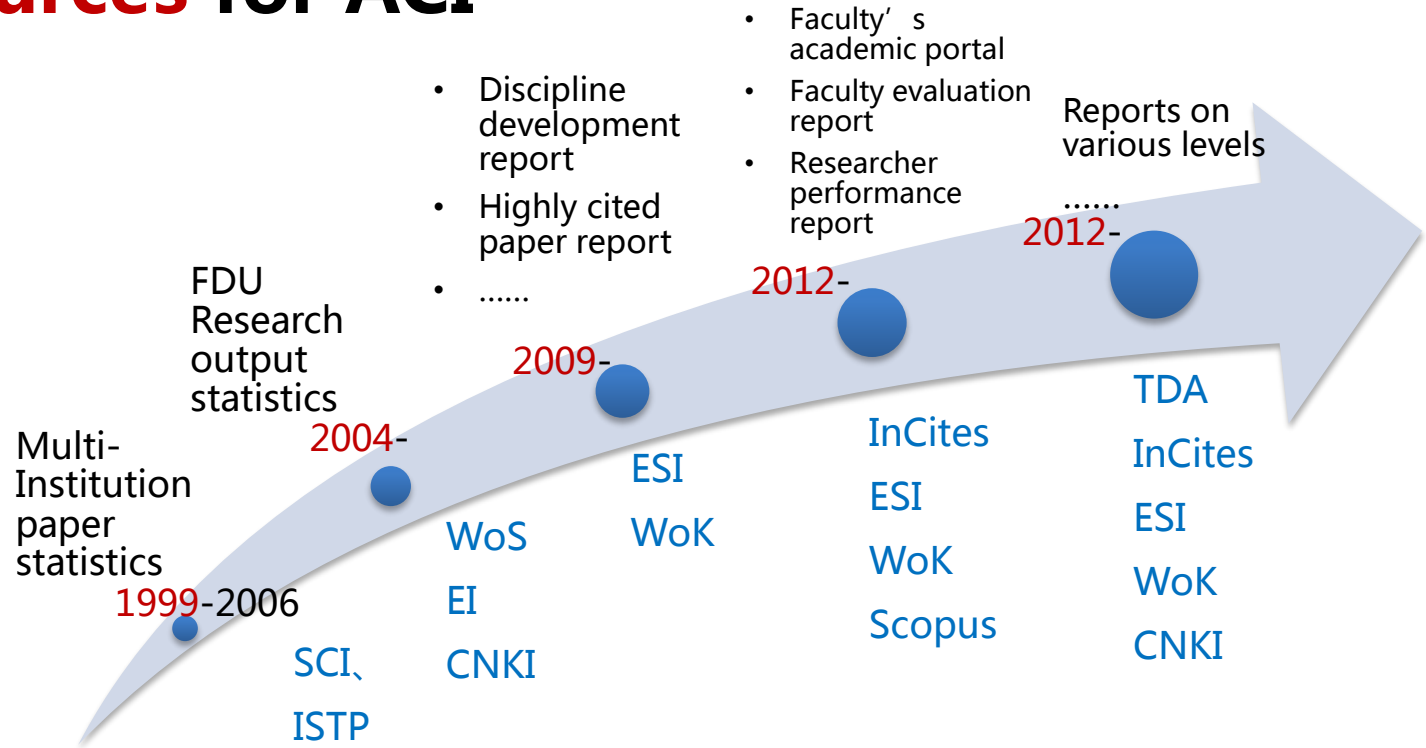
Challenges of Reference Librarians

- Background in LIS only
- Background in other subjects
- Background in both LIS and another one

Subject background



Data Sources for ACI



Q2: Do it for **who**?



Q3: WHAT can we do ?

Approach

Outcome-based: Research papers

Levels

- Macro——Institution
- middle——Faculty /Discipline
- Micro——
Researcher/Research Group

Contents

- Developing state
- Influence analysis
- Collaboration analysis
- Hot research topics
- Trends forecast
-

Q4: WHAT have been done?

1998-2006 : Multi-Institution research paper statistics(bimonthly)

2005- : Research paper statistics in FDU (annually)

2009 : Report on specific faculty development level

2010 : Report on FDU social sciences performance in
recent 20 years

Project: Comparison on scientific research output among
multi universities

Q4: WHAT have been done?

2011-2012 : Pre-research project sponsored *by CALIS(China Academic Library & Information System)*: research on evaluation system of discipline competency

2012 : Report on research competency of Physics Department
Report on Highly cited paper analysis based on ESI
Report on specific researcher's academic influence

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WHAT have been done?

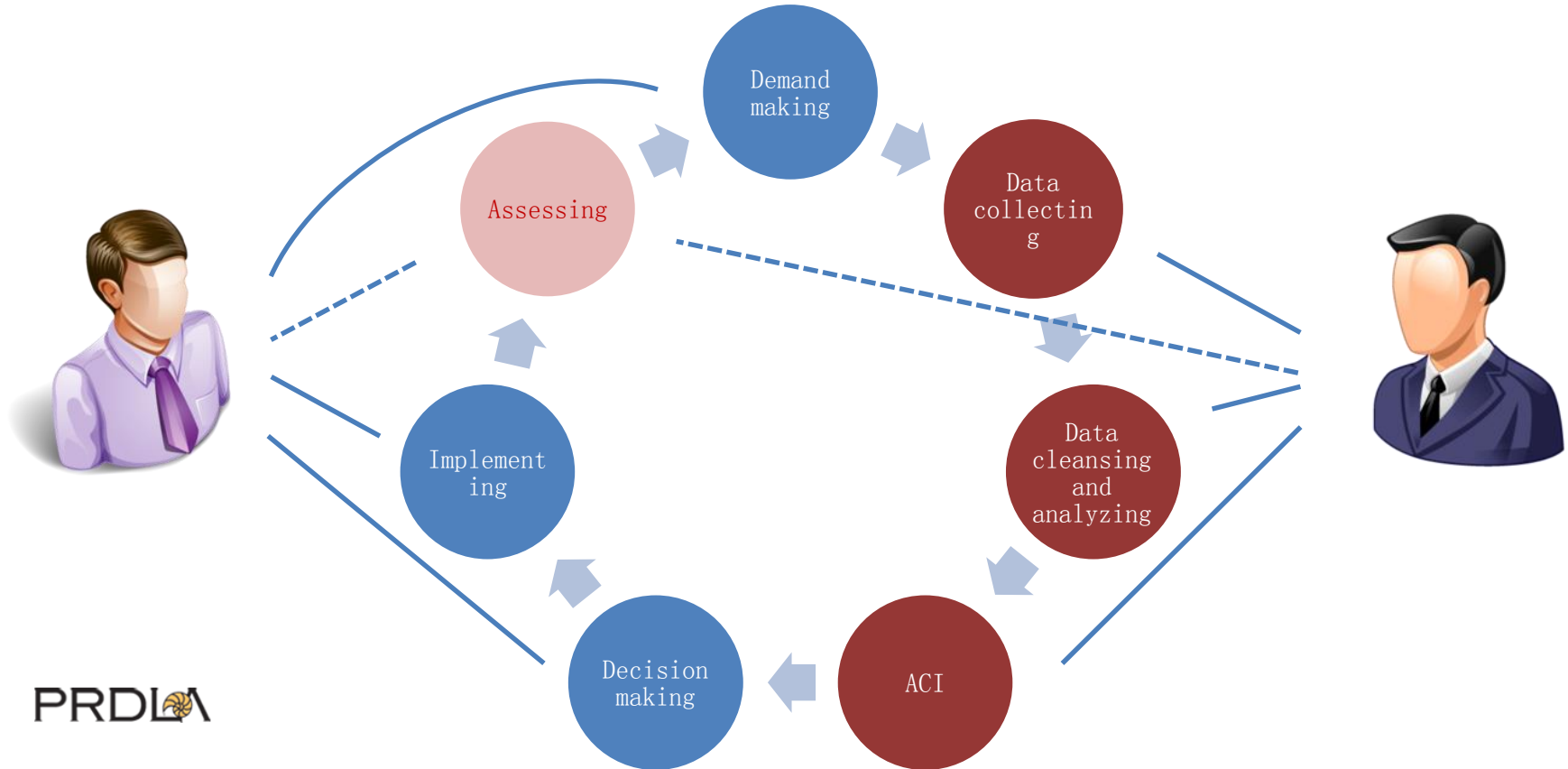
2012-

- Researchers' personal data center (collaborated with *Information Center*)
- Project of Science and technology faculty performance evaluation
(collaborated with *PPIRC, Research Institute of Higher Education, Office of Science and Technology*)

2013

- Project of academic influence evaluation of Disciplines in FDU (collaborated with the *Office of Development Planning*)
- Report on the discipline competency of Chemistry at Fudan University

Phases of collaboration on Academic CI



物理系拟引进人员 Antonino Marciano 评估报告

编号：2013-1-01



复旦大学图书馆

2013 年 9 月 24 日

Q5:How did we do?

Principles:

- Macro and Micro
- Theory and Practice
- Common needs and Key needs
- Independently and Collaboratively

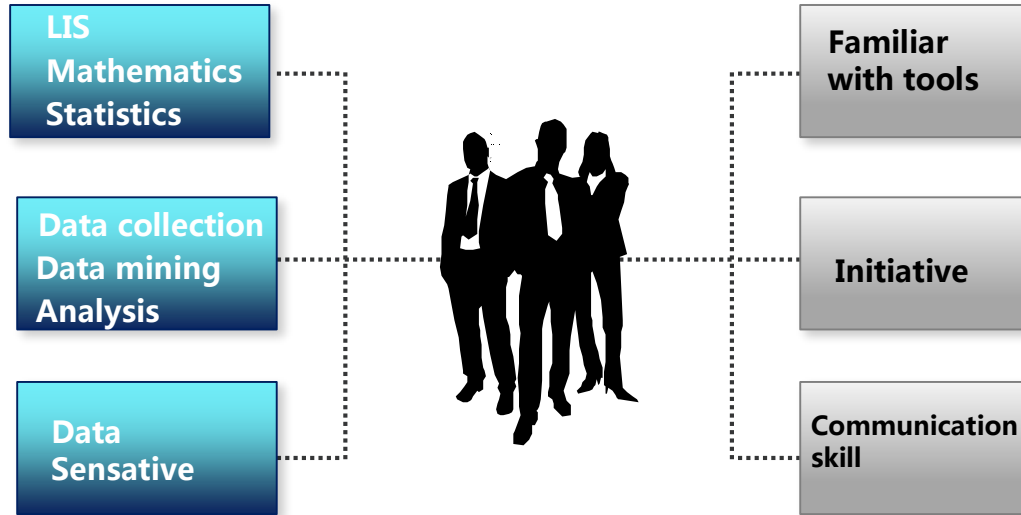
Q5: How did we do?

Formats:

- data
- tools
- Reports
- Data pushing platform (LibGuides)
- Workshop/training



Q5: How did we do?



How did we do? Tools!



1.Data cleansing and
standardization

2.Data analysis (List,
matrix analysis)

3.Create report

1. Large scale
data storage

2.Create
relevant
database

Frequently
used

functions :
vlookup,
countif

Pivot table :

Processing
format of text:

Developed
software :
unify the
vocabulary

NEXT...

➤ **Information Center**

Building IR based on the researchers' personal data center(platform)

➤ **Office of Development Planning**

research fronts and hot topics analysis

report on faculty academic performance of FDU (2007-2012)

report on scientists with highly influence

➤ **Office of Science and Technology**

Report on Key Labs performance

Conclusion

- Data sources
- Build a professional team
- Follow up the university' s strategy
- Cooperation, All-win

Communicating Value

Academic libraries must prove the value they provide to the academic enterprise.

——ACRL , *2012 Top 10 Trends in Academic Libraries*

Thank you !

谢谢！

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