Enhancing Information Discovery in the Green Deck Digital Collection with AI Technology

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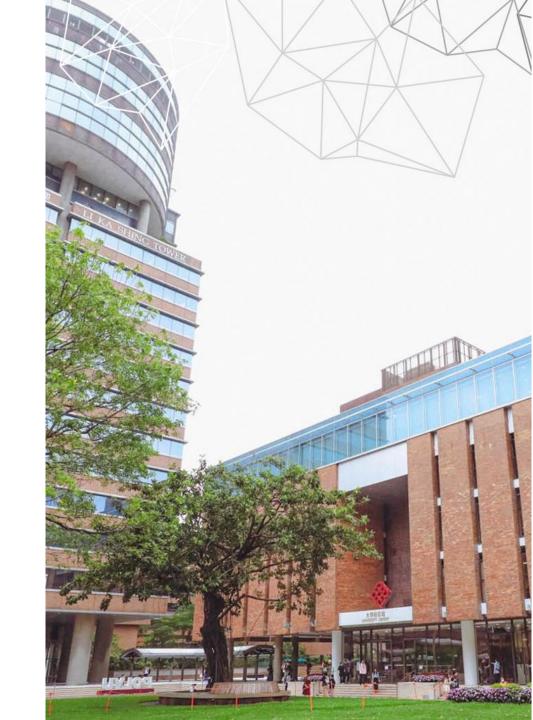
(Digital Development and Services)

(Systems and Digital Services)

The Hong Kong Polytechnic University

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2025 PRRLA Annual Meeting



Agenda

- Green Deck Digital Collection
 - Overview of Green Deck Project Development
 - Need of the Green Deck Digital Collection
 - Challenges in the content discovery

- Incorporating AI tools to enhance information discovery
 - How Gen-AI can address the challenges
 - Integrate RAG System into the Green Deck Digital Collection
 - Evaluate different LLMs to suite this Collection

Overview of Green Deck Project Development





2013-2023

Community engagement activities 2019

The Green Deck project was included in the HKSAR Chief Executive's **Community Projects** List

xisting Condition of the Cross Harbour Tunnel Toll Plaza

2022

2020-2023

Funding by Hong Kong Jockey Club on a project development study into the construction of a green deck

2023

HKSAR 2023 Policy Address will consider adopting parts of PolyU's Green Deck proposal for Hung Hom revitalization.



Green Deck idea initiated by The Hong Kong Polytechnic

University

2012

2014

Preliminary Feasibility Study on the proposed Green Deck







Green Deck Project Progress

Green Deck Project (2012)

• Engage stakeholders in the community through research, meetings, forums, exhibitions, and competitions to refine and promote the idea between 2013 and 2023.

Sustainability & Revitalisation

• Propose a multi-functional green deck over the Cross Harbour Tunnel Toll Plaza. Aim to create a sustainable and vibrant urban space.

Recognition & Progress

• Consider incorporating parts of the PolyU's Green Deck proposal in the Hung Hom revitalization plan in HKSAR's 2023 Policy Address.



Existing Condition



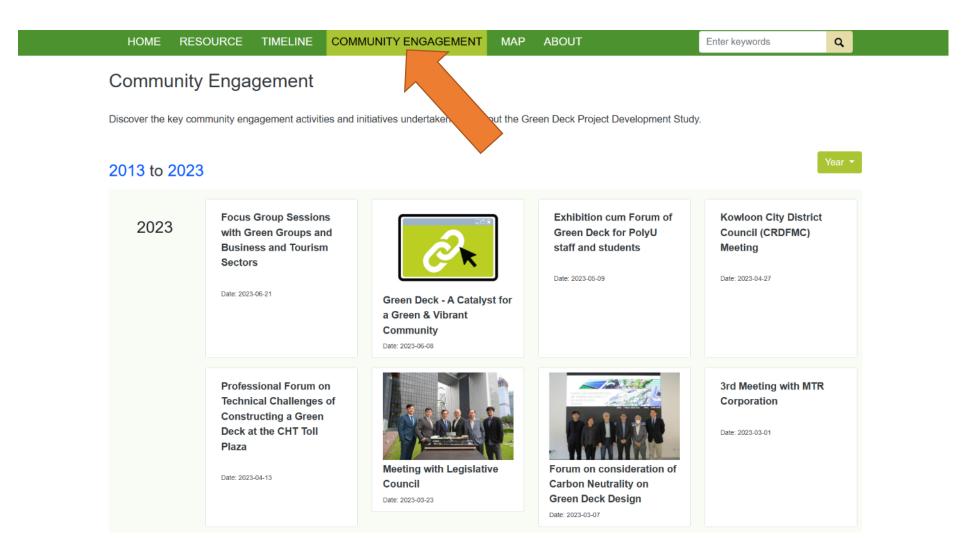
Proposed Green Deck

Need for the Green Deck Digital Collection

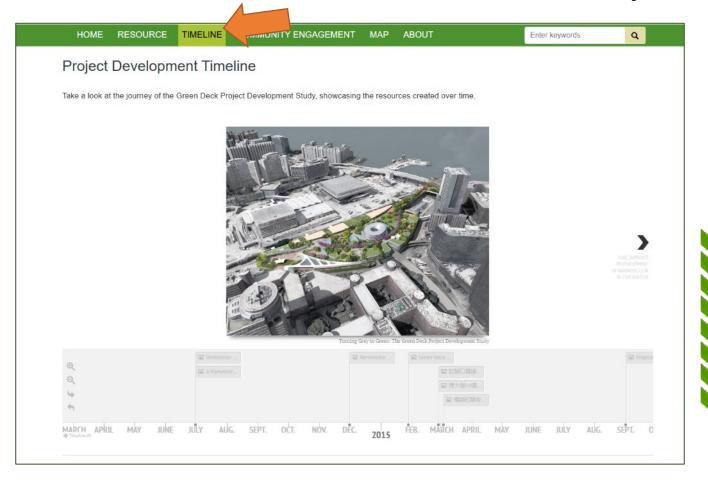
- According to the Project Director, the professional bodies and public are interested in learning how a community-led initiative can make influence on government policy and project adoption.
- After collecting related project materials, Green Deck Digital Collection portal has been established to provide the public with diverse resources to understand the project's development and impact.

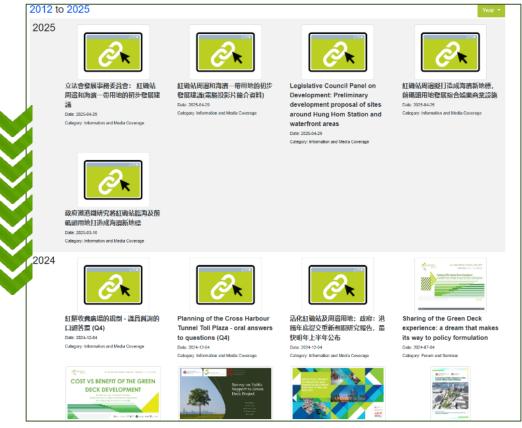


Community Engagement Activities

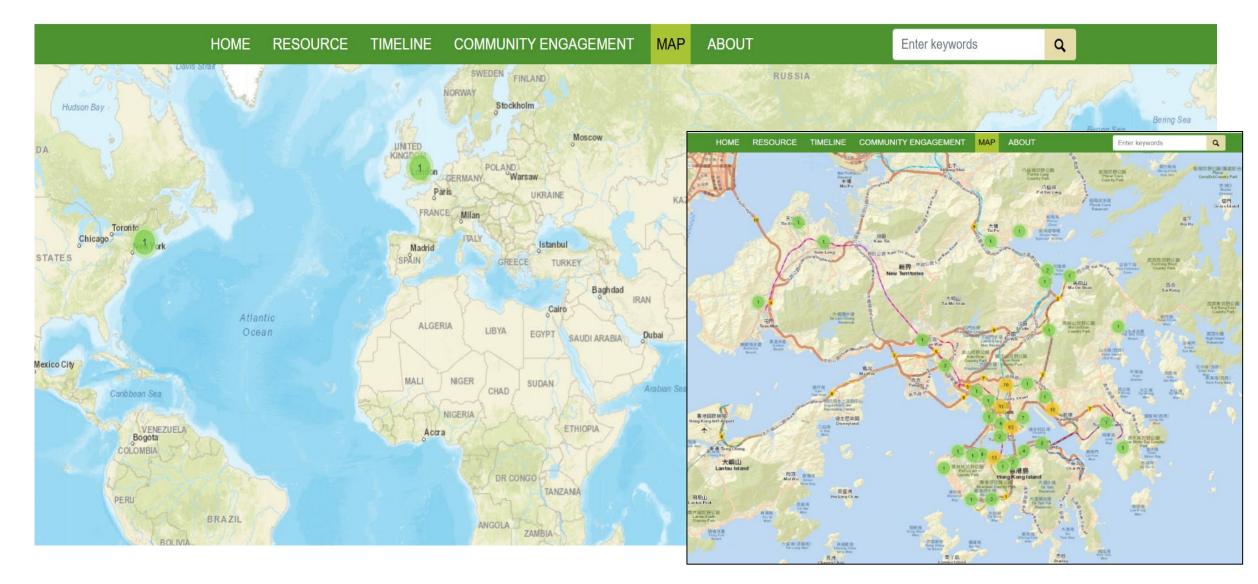


Timeline: List Events By Date





Locations of Community Engagement Activity



Resources in the Green Deck Digital Collection

Text file:

- Formal Reports
- Research Papers
- Newspaper articles (links only due to copyright restriction)

Multimedia formats:

- Exhibition Panels
- Forum Presentation Recordings
- Photos
- PowerPoint Presentations
- Promotional Flyers
- Videos

How can we extract meaningful information from the following file format?

Full-text













Challenges in the content discovery

- Limitation of traditional metadata-based searches may not fully meet the needs of users seeking in-depth understanding and detailed insights about the project.
- Extracting the details from the reports and research papers, and a wide range of information, including multimedia, PPTs, forum recordings, flyers, and posters.
- Multiple language support and natural language search are essential.



Incorporating AI tools to enhance information discovery

How Gen-AI can address the challenges



AI-Driven Data Search

The project employs AI technology to perform indepth searches across various formats, improving accessibility to information.

Transforming Archived Materials

Archived materials are transformed into supervised training content for AI, ensuring reliability and precision in responses.

Generative AI Refinement

Generative AI tools are utilized to refine fragmented information into comprehensive content, enhancing search result quality.

Integrate RAG System into the Green Deck Digital Collection



Retrieval-Augmented Generation

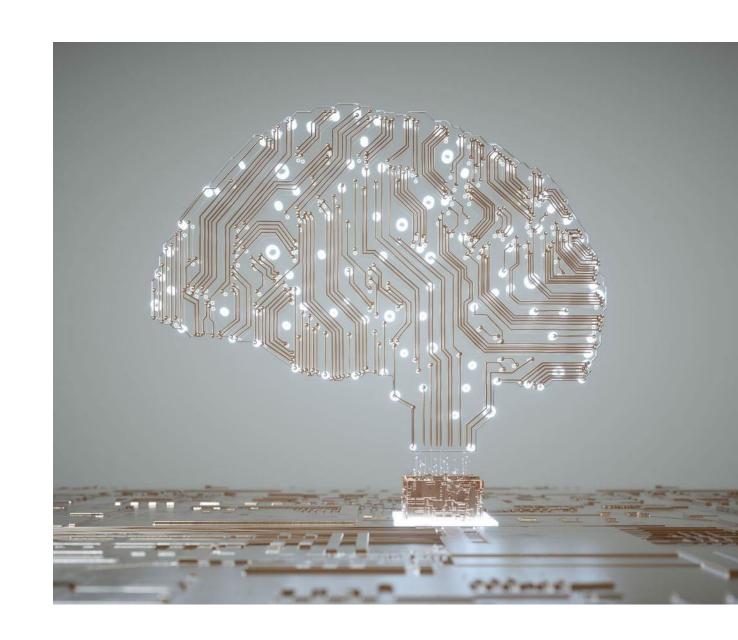
The project will incorporate a Retrieval-Augmented Generation system to enhance the functionality of the chatbot, providing better responses.

Interactive User Experience

An AI search will be created to facilitate interactive user queries, improving user engagement and insight discovery.

Limitations of LLMs in Domain-Specific AI Search

- LLMs lack access to specialized domain-specific datasets.
- Real-time information is unavailable for LLMs.
- Limited ability to update knowledge dynamically.
- Potential inaccuracies due to outdated or generic data.

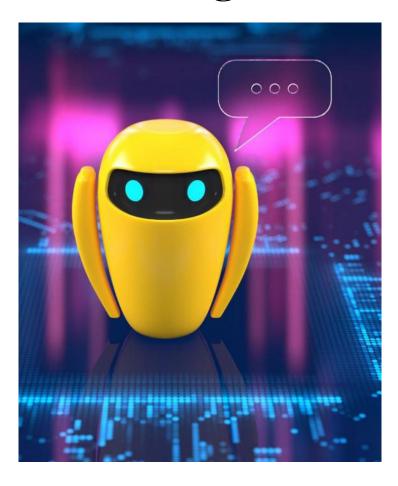


Architecture of Retrieval-Augmented Generation (RAG) System

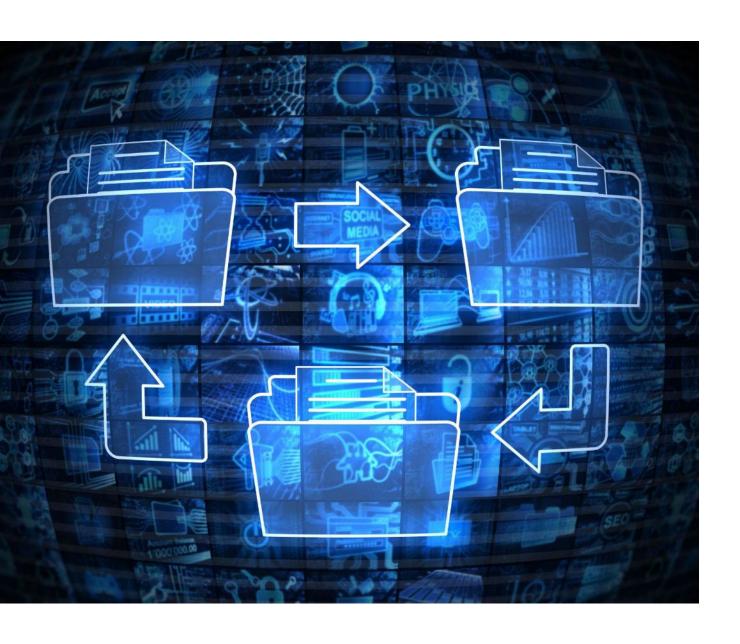
- Combines a retriever module with a generative language model for enhanced responses.
- Generative model synthesizes retrieved information into coherent, context-aware answers.
- Modular design allows integration with various data sources and LLM architectures.



Advantages of RAG System



- Enhances information retrieval by combining real-time data with AI generation.
- Improves accuracy and relevance of responses through dynamic content access.
- Supports complex queries by integrating external knowledge bases.
- Facilitates user engagement with interactive and contextaware conversations.
- Enables continuous learning and adapts to evolving user needs.



Challenges of RAG system with Multimedia Content

- RAG systems struggle to process nontext multimedia data effectively.
- Limited ability to interpret images, audio, and video content.
- Difficulty integrating diverse media formats into retrieval mechanisms.
- Potential loss of context and semantic richness from multimedia sources.
- Need for multimodal AI advancements to enhance chatbot responses.

Development of RAG System for Multimedia Content

- Generate a concise, structured summary of the entire project using AI
- Interpret multimedia content with the project summary using AI
- Enrich multimedia content
- Seamless fusion of text and multimedia information for accurate responses
- Continuously evaluate and refine system performance with real user interactions.

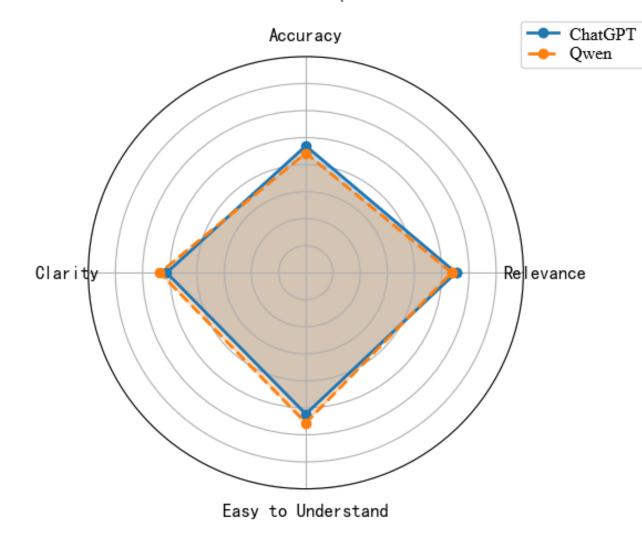


Evaluate different LLMs to suite this Collection



- Two chatbots powered by OpenAI ChatGPT and Alibaba Qwen.
- Evaluation based on 20 Short questions and 12 Long questions in English and Chinese.
- Responses rated on relevance, accuracy, clarity, and understanding.
- Reviewers are blinded to chatbot identities for unbiased scoring.

Average Performance Across All Questions



Chatbot Comparison Results & Findings

- Overall performance across all criteria is nearly identical
- ChatGPT and Qwen both perform similarly in English question
- Qwen is consistently favored for Chinese response
- Near-identical high performance LLMs are reliably deliver stability, capability and production readiness

QWen

VS

ChatGPT

What is the estimated cost of constructing the green deck at the Hung Hom Cross Harbour Tunnel Toll Plaza?



The estimated cost of constructing the Green Deck at the Hung Hom Cross Harbour Tunnel Toll Plaza is summarized as follows based on the provided context:

Source	Estimated Cost	Notes
Context (Initial Estimate)	HK\$5 billion	Based on 1st Quarter 2014 price level
Mr. Peter CHAN's Reply	HK\$6.8 billion	Updated estimate considering project details
Mr. Alex LUI's Reply	HK\$6 billion to HK\$7 billion	Approximate range provided

Thus, the estimated cost has varied slightly across different stages of the project's development, ranging from HK\$5 billion to HK\$7 billion, depending on updated assessments and feasibility studies.

What is the estimated cost of constructing the green deck at the Hung Hom Cross Harbour Tunnel Toll Plaza?



Based on the provided context, the estimated cost of constructing the Green Deck at the Hung Hom Cross Harbour Tunnel Toll Plaza is summarized in the following table:

Item/Phase	Estimated Cost (HKD)	Remarks
Construction Cost (2014 price level)	\$5 billion	As stated in preliminary concept plan
Total Project Cost	\$6 - \$7 billion	As stated by project representatives (latest figures)
Final Cost Estimate	\$6.8 billion	As estimated by Ove Arup & Partners, includes full project scope

Summary:

- The estimated construction cost for the Green Deck is between HK\$6 billion and HK\$7 billion, with a recent figure cited at HK\$6.8 billion.
- Earlier estimates (from 2014) were approximately HK\$5 billion, but updated figures account for scope expansion and inflation.

QWen

VS

ChatGPT

在紅磡海底隧道收費廣場建造綠色平台的預估成本是多少?



在紅磡海底隧道收費廣場建造綠化平台的預估成本可以在提供的資料中找到。根據不同的資料來源,成本估算略有不同:

資料來源	預估成本	備註
2014年第1季價格水平	約 HK\$50 億	原始估價
2025 年最新報告	約 HK\$68 億	成本上升,考慮通脹與調整
PolyU 回應(2019 年)	約 HK\$60 至 70 億	技術可行性研究中估算

因此,最新的預估成本約為 HK\$68 億,但實際數字可能根據通脹、設計變更和施工條件進一步調整。

在紅磡海底隧道收費廣場建造綠色平台的預估成本是多少?



|根據提供的資料,在紅磡海底隧道收費廣場建造綠化平台的預估成本如下:

項目	預估成本	備註
建造成本	約HK\$6.0 - 6.89億	以2022年顧問報告及最新資料計 算
初步估算(2014年價格)	約HK\$50億	只供參考,需按最新價格調整
設計及諮詢成本	約HK\$0.25億(佔4%)	以建造成本約HK\$6.89億計算
年度營運及保養成本	約HK\$0.108億(每年)	3公頃×HK\$360萬/公頃/年

所以,紅磡海底隧道收費廣場綠化平台的總預估施工成本約為 HK\$60億至 HK\$68.9億,最常引用的數字為 HK\$68.9億(以2022年顧問報告為準)。此不包括持續營運、保養及設計諮詢等額外費用。

Thank You!

